



# Montfort Renaissance

## Strategic Plan 2020-2024

Strategic Foundation	Montfort Renaissance			
	Strategic Plan 2020-2024			
	Mission		Vision	
	<p>Montfort Renaissance, a Francophone organization, offers a continuum of community services in both official languages to improve the health and well-being of its clientele.</p>		<p>Thanks to its team and the impact of its interventions on health and well-being, Montfort Renaissance is an essential reference for its clientele as well as for its family members, professionals and partners.</p>	
	<p><b>Values</b></p> <ul style="list-style-type: none"> <li>• <i>Collaboration</i></li> <li>• <i>Continuous Learning</i></li> </ul>	<ul style="list-style-type: none"> <li>• <i>Respect For Each Person</i></li> <li>• <i>Service Excellence</i></li> </ul>		
Axes	Quality of Services	Organizational Vitality	Community Outreach	Adaptability and Growth
Strategic Outcomes	R.1. The services offered continue to be optimized and aligned with the needs of its clientele.	R.2. The organization has appropriate management and decision-making mechanisms and provides a safe and quality work environment.	R.3. MRI's programs and services are recognized by the community and partners for their quality and impact.	R.4. MRI has the human, financial and organizational capacity to sustain growth.
Intermediate Results	R.1.1. Continued adherence to accreditation standards encourages the maintenance of a culture of excellence.	R.2.1. MRI has the appropriate tools (including technology) for effective management and decision-making.	R.3.1. MRI is actively pursuing its efforts to increase its presence and visibility in the community, according to a clear strategy.	R.4.1. MRI's structure, systems and resources are adjusted to enable it to sustain growth. To do so, new sources of funding are diversifying and strengthening MRI's financial foundation.
	R.1.2. Proactively soliciting clientele feedback allows for the continuous improvement of programs and services.	R.2.2. Staff members are equipped (including technological tools) and committed to implementing MRI's mission.	R.3.2. MRI's efforts ensure that government, community and clinical partners actively value and support its leadership.	R.4.2. Through a variety of cooperative initiatives and collaboration, MRI maximizes the accessibility and potential of its programs and services.
	R.1.3. The transfer of skills throughout the organization promotes the delivery of services and the referral of its clientele.	R.2.3. MRI provides a healthy work environment for all staff and volunteers and promotes a culture of safety.	R.3.3. The quality of collaboration with partners is a measure of the success of the organization's performance.	R.4.3. MRI contributes to the development of a continuum of community services adapted to its clientele.